



**Spectator FAQs**  
**Gymfusion Guildford**  
**11th December 2021**  
**Event Information**

**Venue Address**

Surrey Sports Park, University of Surrey, Richard Meyjes Road, Guildford Surrey, GU2 7AD

**Parking**

Parking is available free of charge at Surrey Sports Park. Please note parking inappropriately will breach the parking regulations covering the car parks and unfortunately vehicles may be ticketed. British Gymnastics will not be responsible for any parking tickets issued.

**Additional Transport Links**

If travelling by plane, the local airports are Heathrow Airport (daily coach service departing all Heathrow terminals to Woking Train Station every half an hour) or Gatwick Airport (direct hourly train to Guildford Station).

If travelling by train the local train station is Guildford Train Station (20 Minute walk/ 5 minute drive to venue).

**Accessibility**

Surrey Sports Park is a fully accessible venue. Follow the [link](#) for further information.

British Gymnastics strive to ensure our events are inclusive to all. Should you have any specific additional needs that may require our consideration prior to your attendance at the event please do not hesitate to contact the Events Team on [events@british-gymnastics.org](mailto:events@british-gymnastics.org) Please provide us with as much detail as necessary to ensure we can facilitate appropriate action so all have a positive experience

**Spectator door times**

Show One: 10:30 doors for a 11:00-13.30 Show

Show Two: 15:30 doors for a 16:00 -18.30 Show

**Photography**

As part of British Gymnastics COVID-19 Safe Return to Events there will be no official photographer at this event.

Spectator photography is allowed in line with British Gymnastics Photography Policy. Please follow the [link](#) for our current photography policy for all British Gymnastics national events.

**Merchandise**

Milano will have merchandise on sale onsite at this event.

The GymFusion range is available online from [The British Gymnastics Shop](#) website.

## **Food and drink**

Surrey Sports Park offers catering on site, at Starbucks and The Bench Bar.

## **Frequently Asked Questions**

### **How do I get a ticket, and do I need to print it off?**

Tickets will be available to purchase from the British Gymnastics Official Shop by visiting <https://www.british-gymnastics.org/shop/catalog/category/view/s/tickets/id/13/>

Due to the ongoing pandemic and in a bid to minimise close contact and avoid cash handling, tickets will not be available 'on the door' but can be purchased, in the lead up to and throughout the event, online.

Tickets will be scanned upon arrival. Tickets can be presented for scanning on your mobile device or by displaying a printed copy of your ticket at the ticket desk.

### **Where do I go when I arrive?**

Upon arrival, please make your way through the main entrance and follow British Gymnastics signs to the Spectator Entrance. Here your ticket will be scanned at the ticket desk to allow you access to the competition arena.

### **Once I leave the venue can get back in?**

After you have registered your spectator ticket at the ticket desk, you will be provided with a spectator wristband which will allow you entry in and out of the facilities throughout the competition day.

### **Can I bring a bag into the venue?**

Surrey Sports Park allows spectators to bring bags into the venue with them. Please note, it is the responsibility of the owner to safeguard their own personal belongings.

### **Can I bring food and drink?**

Spectators are able to bring their own food and drink.

### **Where do I meet the coaches/ collect gymnasts?**

Parents/guardians should arrange meeting point with their lead coach prior to arriving at the event.



## **Covid-19 Frequently Asked Questions**

### **Do I need to complete a COVID-19 test prior to attending?**

British Gymnastics encourage all event attendees to undertake a lateral flow test and perform a 'self-screening' for COVID-19 symptoms prior to travelling to the event.

### **Do I have to wear a mask?**

Although face masks are no longer a legal requirement, we strongly encourage the use of face coverings when entering and moving within the venue (unless exemptions apply). Face coverings are not required when seated yet are still recommended.

### **If the event is cancelled, will I receive a full refund?**

If the event is cancelled as a result of COVID-19, British Gymnastics will issue a full refund to all ticket purchasers.

### **Where do I find additional COVID-19 Event Safety Information?**

Event safety information can be found in the Event Spectator COVID-19 Safety Guidance document and the Event Participant COVID-19 Safety Guidance.